

Application for a Leakage Allowance (Metered Water Supply)

If you believe you are eligible to apply, please complete all sections below, providing as much detail as possible.

If the address, where the leak occurred, is different from the address above; please enter full details below: Name: Address:Post Code:		To ensure our records are accurate, please enter your telephone details below: Home: Work: Mobile:..... Email:										
Confirm property type e.g. Detached house, flat, farm, shop, etc.:		How many people normally live at the property?										
Is the property connected to the public sewer? If NO, how is the foul water disposed of?	<table border="1" style="margin: auto;"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No	Is the property occupied solely as a domestic household? If No, please provide further details of any non-household activity.	<table border="1" style="margin: auto;"><tr><td>Yes</td></tr><tr><td>No</td></tr></table>	Yes	No					
Yes												
No												
Yes												
No												
Date leak found:		Date leak repaired:										
Meter reading on the date of repair. Read left to right and please record all numbers.		<table border="1" style="display: inline-table;"><tr><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td></tr></table> ---- <table border="1" style="display: inline-table;"><tr><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td><td style="width: 30px; height: 20px;"></td></tr></table>										

Now please complete the appropriate sections below:

Position of leak - state where the leak was found (e.g. on underground pipe in driveway etc.). Please provide a sketch below, if appropriate.

Details of who repaired the leak and the work undertaken: (Please attach a copy of the repair bill)
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If the property is non-household - please provide business trading name and person to contact. Also complete this box, if an alternative correspondence address is to be used: 	
Your Signature:	Date:

Once the form has been completed, and signed, please return it to bct@dwrcymru.com. This form must be returned within 10 working days, failure to do so may affect your entitlement to an allowance.

On receipt of your application we will respond within 10 working days. Any allowance given will be in accordance with the Company's Scheme of Charges. Further information on metered water supplies and leakage can be found in 'Your metered supply' and 'Customer Information sheet – Leakage'. All these publications may be viewed or copies requested on www.dwrcymru.com or by telephoning 0800 2605051.

While this application is dealt with, your normal charges remain payable. If you have a payment arrangement with us, you must continue to make payment on the due dates in accordance with your plan.