

## Application for a surface water rebate



**Customer reference number** (you will find this on your bill): .....

**Your name:** .....

**The address of the property you are applying for:** .....

.....

..... Postcode: .....

**Type of property** (e.g. house, flat, shop, office): .....

**Your address where we should write to you** (if different from above): .....

.....

..... Postcode: .....

**Tell us where your surface water goes by ticking one of the following options:**

☐ Soakaway

Please tell us where the soakaway is: .....

If you know that the soakaway is shared with your neighbours, please tell us the house numbers or house names if you can:

.....

Or

☐ Watercourse (pond, river, stream or sea), via a private sewer

Please tell us what and where the watercourse is: .....

.....

**Where is the pipe that takes the water from your house to the watercourse?**

.....

.....

.....

**Is this pipe shared with other properties?** Yes ☐ No ☐ Not sure ☐

If yes, please provide house numbers and/or house names: .....

Or

☐ Other

Please describe where the surface water goes: .....

.....

.....

\*If surface water goes to a watercourse via a public sewer, there is no rebate. A rebate is only given if surface water does not enter our network at all.

**I agree that:**

- To the best of my knowledge no surface water from the property drains to a public sewer
- I understand Welsh Water may need to visit my property to assess the drainage arrangements
- I will notify Welsh Water of any changes that may affect my application in the future

Full name: .....

Signature: ..... Date: .....

Telephone number: .....

Email address: .....

**Send this application form to:**

Dŵr Cymru Welsh Water, PO Box 690, Cardiff CF3 5WL

For larger commercial properties, please remember to send your drawings/plan, as described on page 4, with your application.

If you have any difficulties in completing this form, please contact us by visiting our website **dwrcymru.com** or call us on **0800 052 0145** and one of our customer service advisors will be able to help you.