

## NON RETURN TO SEWER ALLOWANCE APPLICATION

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### SECTION A: CUSTOMER DETAILS

Customer reference number:

Meter serial number: .....

Name: .....

Telephone number: .....

Email address: .....

Property address: .....

.....

Are you a household or a business customer?  Household  Business

If a household, how many people live within the property? .....

If a business:

What is your company name and your position within the company? .....

.....

Do you have a canteen on site?  Yes  No

How many staff are there on site? .....

Is there more than one water supply to the business?  Yes  No

If Yes, please specify the other customer reference relevant to your non-return to sewer claim:

### SECTION B: WATER USED IN PRODUCTION PROCESSES

I do not discharge a trade effluent, but a significant amount of water is used up in the production processes.  Yes  No

IF YOU ANSWERED YES TO THE ABOVE, PLEASE FILL THE REST OF THIS SECTION IN. IF YOU ANSWERED NO, GO TO SECTION C.

Please describe what the water is used for:

Estimated annual usage of mains water NOT discharged to sewer (please give unit of measure, e.g. litres, cubic metres):

Basis of your estimate e.g. if sub-meter readings are available, then please provide such information and any associated calculations:

Please provide any other information to support your claim for a reduction in sewerage charges e.g. sketch of drainage arrangements:

### SECTION C: FARMING AND AGRICULTURE

My business is agricultural:  Yes  No

IF YOU ANSWERED YES TO THE ABOVE, PLEASE FILL THE REST OF THIS SECTION IN. IF YOU ANSWERED NO, GO TO SECTION D.

Does the water meter supply outbuildings, troughs etc.?  Yes  No

Are the farm outbuildings connected to the sewer?  Yes  No

If no, please describe where the effluent from this area drains to:

Does the water meter supply the farmhouse?  Yes  No

Is the farmhouse connected to the sewer?  Yes  No

How many people live at the farmhouse/property?

Approximately, how many livestock do you have?

Please describe the nature of your business e.g. dairy, beef etc and include any seasonal business e.g. caravan/camping facilities on site:

Please provide any other information to support your claim for a reduction in sewerage charges e.g. sketch of drainage arrangements:

#### SECTION D: SPORTING, RECREATIONAL, LEISURE FACILITIES OR OTHER

My business provides sporting, recreational or leisure facilities:  Yes  No

I use significant volume of water for other purposes. This water is not subsequently discharged to a public sewer:

Yes  No

IF YOU ANSWERED YES TO EITHER OF THE ABOVE TWO QUESTIONS, PLEASE FILL THE REST OF THIS SECTION IN.

Is irrigation carried out on site?  Yes  No

If Yes, please provide details of frequency and method of watering:

Is the claim with respect to a swimming pool?  Yes  No

If yes, please provide the length, width and depth (in metres) of the pool:

Is the claim with respect to a swimming pool?  Internal  External

If this claim is for something other than irrigation or a swimming pool, then please describe what the water is used for:

Estimated annual usage of mains water NOT discharged to sewer (please give unit of measure, e.g. litres, cubic metres):

Basis of your estimate

e.g. if sub meter readings are available, then please include such information and any associated calculations:

Please provide any other information to support your claim for a reduction in sewerage charges

e.g. sketch of drainage arrangements, photos or relevant meter reads:

PLEASE RETURN YOUR COMPLETED APPLICATION FORM BY EMAIL TO [WATER.ENQUIRIES@DWRCYMRU.COM](mailto:WATER.ENQUIRIES@DWRCYMRU.COM)  
OR BY POST TO DŴR CYMRU CUSTOMER SERVICES, PO BOX 690, CARDIFF CF3 5WL.  
PLEASE INCLUDE ANY ADDITIONAL DOCUMENTS THAT COULD HELP WITH YOUR APPLICATION.